



Save yourself from unnecessary delays and recurring problems and even more systemic, big picture business operation issues.

M\*AR\*S is more than just the nuts and bolts of Andromeda's 360-degree business network management; it's a philosophy that defines our operations and service relationship with you.



## The Why: Prevent Downtime, Simplify IT, Support Growth

(Managed **AR**chitecture **S**olution)

Avoid recurring issues, IT delays, and preventable business disruptions.

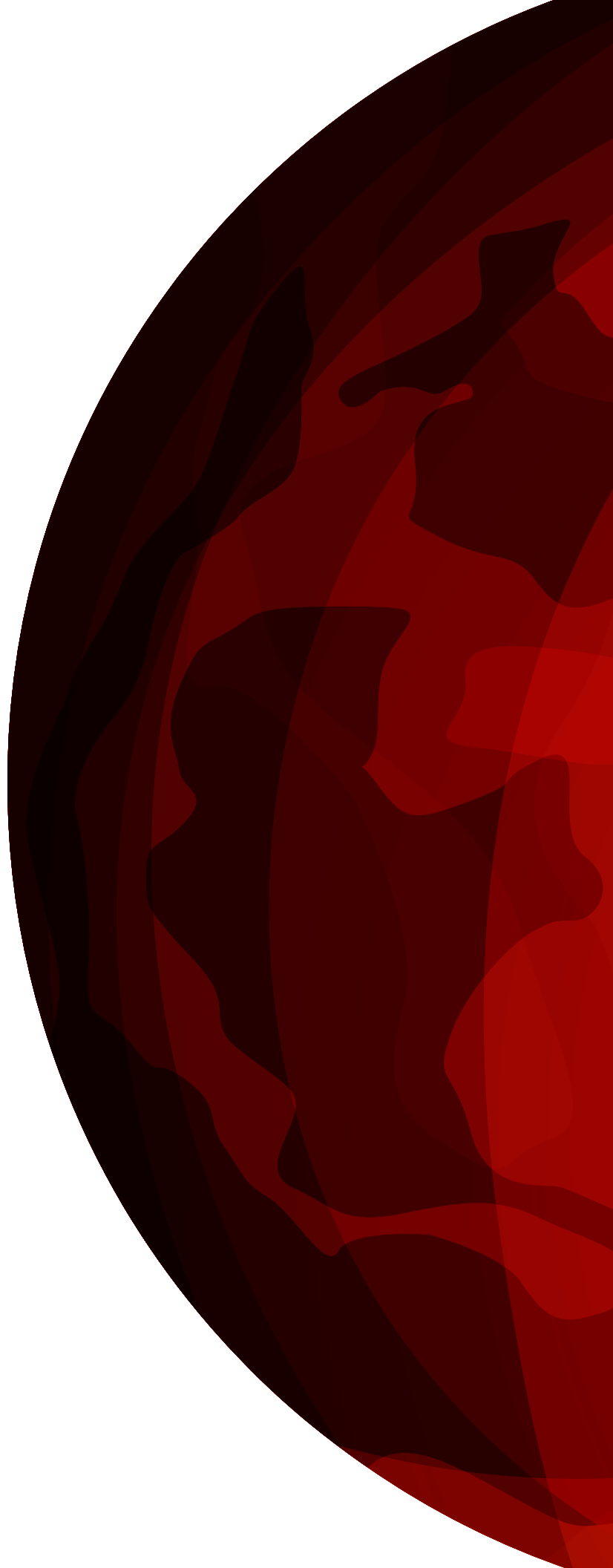
M\*AR\*S is more than a service—it's the way Andromeda structures your IT success.

## What Is M\*AR\*S?

M\*AR\*S (Managed **AR**chitecture **S**olution) is Andromeda's proven platform for complete, standardized, and proactive business network management. It combines layered technology with knowledgeable people and streamlined processes to ensure your IT Infrastructure runs smoothly, securely, and in sync with your business needs.

## Personalized Support That Grows With You

You'll work with a consistent core team—led by your Account Manager and supported by familiar technicians, both in the field and remotely. While we've evolved beyond rigidly assigned personnel, our structure ensures that those supporting you truly understand your users, systems, and goals. It's a relationship-driven approach that keeps IT aligned with your business, not just your infrastructure.



## How M\*AR\*S Works...

### Built for Reliability, Designed for People

Getting your network up and running is technical. Keeping it running reliably takes planning, clear communication, and trust. We invest in the relationship so we can deliver long-term results, not just short-term fixes.

M\*AR\*S ensures your experience is smooth by:

- Having a consistent support team

- Using standardized, efficient processes
- Minimizing friction and miscommunication
- Staying aligned with your evolving business needs

Without M\*AR\*S, many businesses experience inconsistent support, disjointed service, and avoidable delays. That's what we eliminate.

## What You Can Expect



### Structured Onboarding

Guided online process for fast, complete hand-off



### Strategic Technical Planning

Ongoing alignment with your business goals



### Annual Compliance Reviews

Stay ahead of risks and requirements



### Client Portal

Meet your team, review invoices, and submit tickets with ease

## The M\*AR\*S Technology Platform

M\*AR\*S delivers a full-stack IT architecture built for uptime, security, and scalability:

Layered  
Cybersecurity  
Solutions

Firewall  
and Network  
Design

Remote/Cloud  
Access and  
Mapping

Real-Time  
Monitoring  
and Alerting

Continuity  
and Recovery  
Planning

## Why Standardization Matters

Every network is unique. But if every system is one-of-a-kind, solving problems becomes slower and riskier. M\*AR\*S brings standardization to your environment, so issues get resolved faster, upgrades are smoother, and your team spends less time dealing with IT.

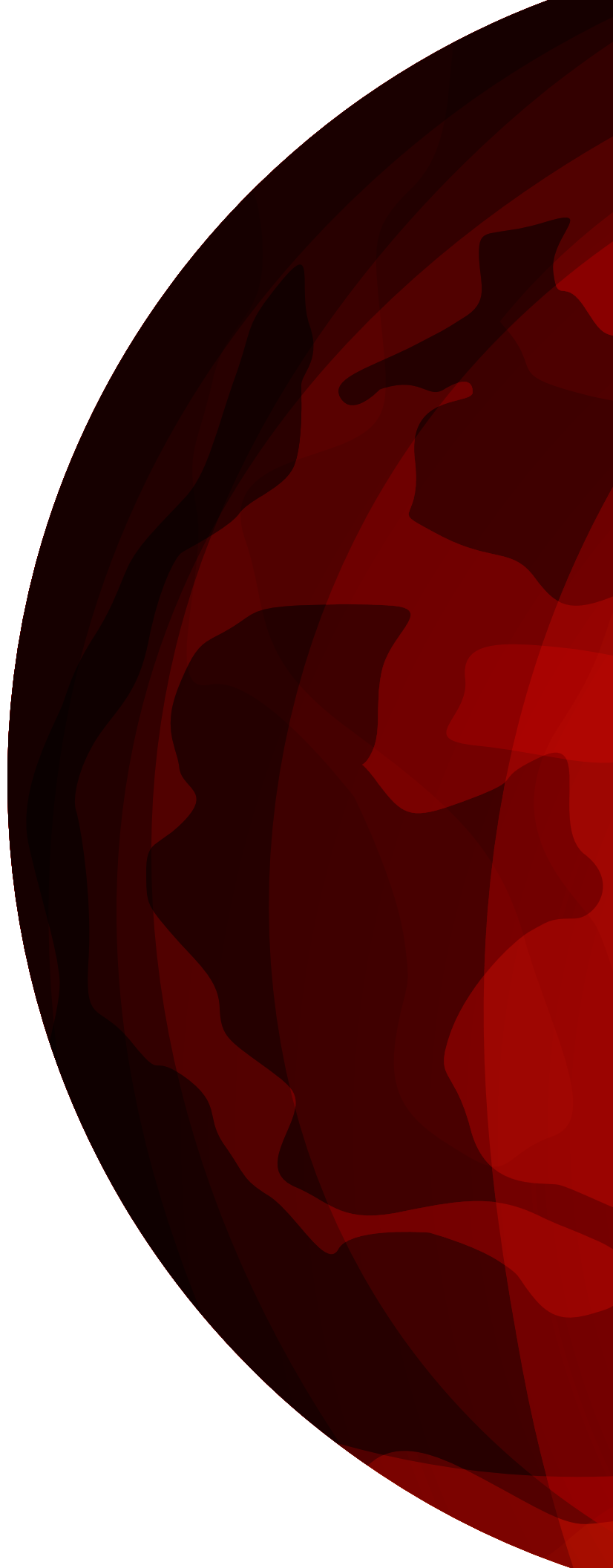
## Proactive Evolution, Not Constant Change

We continually evaluate the best tools, vendors, and methods—but we only update M\*AR\*S when it makes your experience better. Each year, we review and refine the platform, always prioritizing performance, stability, and compatibility.

Andromeda evolves M\*AR\*S strategically—not reactively—so your business benefits without disruption.

## Your Business, Your Network, Our Expertise

M\*AR\*S is not one-size-fits-all. It's a framework we tailor to your users, systems, apps, and processes. Your business stays in the driver's seat, while we keep your IT aligned and moving forward.







Let's simplify your technology  
and strengthen your operations.



(815) 836-0030