



Andromeda Helps Trialco Transition from IT Uncertainty to Stability

*Trialco Now Has Security and Peace of Mind
Thanks to Andromeda's Proactive IT Support*

The Challenge:

- Trialco Aluminum, a Chicago-based manufacturer, was suddenly left without an IT provider when its previous provider unexpectedly shut down.
- Since Trialco worked with its previous provider for nearly a decade, the company wasn't sure where to start looking for support.
- Due to the time-sensitive nature of the manufacturer's services, Trialco needed a provider that could offer fast, personalized IT support.
- Finding an IT service provider based in the Greater Chicago Area with experience in the manufacturing industry was paramount.
- Trialco needed dedicated, strategic guidance for long-term IT projects and help planning technology investments to stay competitive.



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With Andromeda, we have a team of experts specifically assigned to our account. They check in with us regularly and their approach to service is proactive, not reactive.

- Matt Dee

Human Resources and Compliance Manager, Trialco Aluminum

The Action:



Andromeda stepped in to help modernize Trialco's backup solution and implement new services to secure the manufacturer's IT environment.



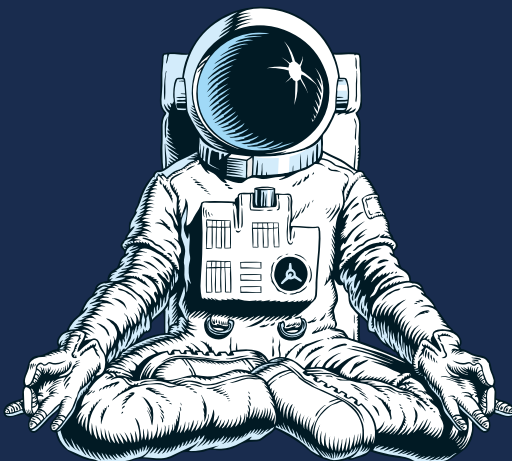
When Trialco needed help complying with its cyber insurance policy, Andromeda provided guidance on the right technology and services to implement.



Andromeda monitors Trialco's IT environment and provides proactive support to help the company mitigate potential risks and stay connected at all times.

The Result:

Thanks to Andromeda's expert technology guidance and dedicated support, Trialco's management team now has peace of mind knowing their IT environment is secure and running as effectively as possible.



Trialco has **saved countless hours** managing IT thanks to Andromeda's proactive support, giving its staff more time to focus on critical tasks.



After implementing Andromeda's security solutions, there have been **zero data breaches or IT issues** affecting Trialco's manufacturing operations.